



What would you do?

Sophie has previously mentioned her parents are separating, and you know that it has been difficult for all of them.

At the end of a unit meeting, Sophie's mum comes to collect her in her car and she seems quite angry. She marches into the unit meeting place because the meeting is running a little late and shouts that it's time to go.



What would you do?

You receive notification that an individual who works at the local school where you hold your unit meeting is being investigated for sex offences and that they live near the school.

It's a close-knit community and you receive lots of calls from parents who are worried about their daughters attending unit meetings.



What would you do?

One of the girls' dads has agreed to help you out with leading some of the sessions in your Guiding unit.

He is great with the girls and constantly makes them laugh with his teasing and joking. You are slightly worried that one of your girls doesn't seem to be joining in or finding it all very funny.



What would you do?

Sarah, a Brownie, has started being tearful for no apparent reason. The unit helper has consoled her, but she won't say what is really bothering her, other than it's to do with her family and they must speak to her mum to know more.

When you speak to Sarah's mum, she discloses that Sarah's older sister, Claire, was sexually assaulted by a stranger three weeks ago, while the family were on holiday at the other end of the country - the police have arrested someone but Claire and her mum don't want news to get out that she was the victim.



What would you do?

Rose, a unit helper, has been showing signs of stress recently, and she seems to be losing her concentration when she's with the girls.

You ask her to meet you and during the conversation, she breaks down into tears, telling you that she had an affair with a married man and she has discovered she is five-weeks pregnant.

She hasn't decided whether to continue her pregnancy and doesn't want anyone else to know about it, as it's the husband of one of the other leaders. She's confident that no-one else knows about the affair.



What would you do?

You have suspected for some time that the unit leader of a Guide unit has a drink problem but until now this has not affected her role as a leader.

A Guide's mother approaches you in the street and expresses concern that the unit leader never arrives on time at her unit, shouts constantly at the girls, and is often seen heading to the local pub after Guide meetings.

Several mothers have said she smells of drink when collecting their daughters and the whole issue is now the focus of gossip and concern.



What would you do?

You notice that one of the leaders spends a lot of time shouting at the girls. Some of the younger Guides look upset. On a previous evening, you also notice the same leader place a hand on the girls to move them along to another activity.

During the week, you find out that one of the girls has decided to leave the unit. All she said was she was unhappy. You know the Guide is no angel, but you also suspect the real cause of her decision to leave was the behaviour of the leader.



What would you do?

A volunteer tells you in confidence that his children have recently been taken into care.

He assures you he is not a risk to the girls in Guiding and feels strongly that he should continue in his role. He says he knows that his children will be back in his care in a couple of weeks and that Social Services has made a mistake.



What would you do?

Beth is 16. She is a cheeky, outgoing youngster who is popular in her peer group. She comes into the unit meeting one day with a cut under her right eye along the cheekbone.

You find her and ask her what has happened. She tells you she has had a fight with her mother because she has been stealing food out of the fridge. She also tells you that she came off much worse.



What would you do?

Charlie is 12. Her mother asked to speak to you. She states that her daughter told her that one of the volunteers regularly comes up to her from behind and massages her shoulders.

Charlie's mother tells you that she and Charlie have spoken to around five other girls and this leader does the same to them and she makes them feel very uncomfortable. The volunteer is a valued team member, has served as a leader for many years and is popular with the other leaders.



What would you do?

Jennifer, 13, regularly plays a fantasy role-playing game and loves telling you about her latest adventures. The game has a chat system, which she likes because it helps her advance through the levels at a faster pace.

However, this week Jennifer tells you she has stopped playing games. You ask why, and Jennifer says she chatted with someone who started to ask her for her details like her mobile number. She was also asked if she wanted to have sex.