



Application form

## Assistant Chef/ Cook

Casual contract

£11.86 per hour plus £0.38 per hour  
Location Allowance (LA)

Lyndhurst, Hampshire

Closing date:  
Monday 30 May 2022 at 9am

We've signed the  
**time to change**  
Employer Pledge  
let's end mental health discrimination

**Stonewall**  
DIVERSITY  
CHAMPION

**Business**  
Disability  
Forum  
Building  
disability-smart  
organisations



WE DISCOVER, WE GROW

**Girlguiding**

# Welcome

## Thank you for your interest in joining our team.

This is a really exciting time to join Girlguiding. We have much to be proud of in our one hundred years of history, but we know that to remain vibrant and relevant to young people we must continually evolve.

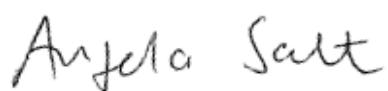
We have begun a process of significant change: transforming the organisation so it can meet the challenges of the future by putting young people at the heart of our organisation. We are on a mission to amplify the voices of girls and young women, so they can champion change in their own lives and the wider world; to build strong partnerships that can increase our reach and impact; and to increase the support we offer our amazing adult volunteers who deliver incredible experiences to young people across the UK every week.

The Girlguiding strategy is clear. We will deliver an unrivalled girl-led experience, provide rewarding and flexible volunteering opportunities and be an inclusive & impactful organisation. At the core of our strategy is that we work together as one team regardless of the role we have or where we are. We are looking for skilled, passionate people to help us enable even more girls and young women to fulfil their potential.

Girlguiding values the differences that a diverse workforce brings and is committed to inclusivity, and to employing and supporting a diverse workforce. Girlguiding is proud to be part of the Stonewall Diversity Champions programme, a member of the Business Disability Forum, and a member of Time to Change. While Girlguiding's young members may be women only, our staff team is mixed gender. We welcome applicants from all backgrounds.

I am proud and humbled to be chief executive of this great charity with our mission of supporting girls and young women to thrive and make a difference in our communities and across the world. I hope you feel inspired to apply to join us.

Warmest wishes,



Angela Salt OBE  
Chief Executive



# About Girlguiding

**Girlguiding is the leading charity for girls and young women in the UK.**

Thanks to the dedication and support of our amazing volunteers, we are active in every part of the UK, giving girls and young women a space where they can be themselves, have fun, build brilliant friendships, gain valuable life skills and make a positive difference to their lives and their communities. We build girls' confidence and raise their aspirations. We give them the chance to discover their full potential and encourage them to be a powerful force for good.



## Rainbows - We have fun

Rainbows are girls aged five to seven (four to seven in Northern Ireland) and follow a programme called the Rainbow Jigsaw, through which they can take part in lots of different activities with girls their own age.

[See more of what Rainbows do.](#)

## Brownies - We do cool stuff

Brownies are girls aged seven to ten who become a member of a Six and follow a programme called the Brownie Adventure. Brownies opens up a world of exciting challenges and the opportunity to try new things and to make brilliant friends

[Learn more about Brownies.](#)

## Guides - We make things happen

Guides are girls aged 10 to 14 who are given the chance to explore their individual skills and abilities and try out new challenges as part of a team. Girls can get involved in anything from adventure sports to performing arts, travel and taking part in community action projects.

[Discover more about Guides.](#)

## Rangers

Rangers are girls aged 14 to 18 who follow a programme of interest badges, skills builders and awards. Girls can take part in amazing challenges, travel the world and develop skills across our six themes.

[Explore more about Rangers.](#)

# Girlguiding's Strategy

**Girlguiding exists to help girls and young women find their voice and build skills and confidence - inspiring them to discover the best in themselves and empower them to make a positive difference in their community.**

Between school, social media, friendships and relationships - there's a lot going on for girls today. Not to mention the future, the planet, education and what jobs might be around in few years' time.

**That's why Girlguiding is more important than ever.**

In 2018 and 2019, Girlguiding asked 50,000 members of our community - girls, volunteers, staff, parents and partners - to tell us what they wanted for our future. From this, we've made Girlguiding's Strategy.

It's created from a real picture of the challenges Girlguiding's facing, as well as its potential.

## Shared goals for Girlguiding

### **Let's create exceptional experiences for girls and young women**

We want to offer experiences so fun, accessible and empowering that they inspire more girls, young women and volunteers to join than ever before. So, we're going to keep putting girls at the centre of everything we do. Every decision we make, big or small, should be led by our girls and young women.

### **Let's develop a rewarding and flexible volunteer experience**

We want volunteering to be flexible so it's easier for people to give their time. So, we're going to create opportunities that fit around people's lives. This will give more people the opportunity to share their talents and deliver great guiding to reach more girls and young women.

### **Let's be more inclusive and make a bigger impact**

We want Girlguiding to have an even bigger impact and influence on local communities and across the UK. So we're going to find fresh and exciting ways to welcome new girls and volunteers to make sure our community develops to reflect the world around us. We're going to make more people better aware of Girlguiding by proudly telling the world about our amazing achievements and hero girls' voices.

### **And let's get the basics right**

The best way to do brilliant things, is by getting the basics right. We're going to build solid foundations, including: Strong structures and processes, empowering girls to lead the way, new ways of working.

[Find out more here](#)

# Girlguiding's structure

**Girlguiding breaks down into gradually smaller groups that deliver good guiding for their area. All guiding units and areas are charities in their own right.**

Nationally, we're overseen by our board of trustees. Our chief executive heads Girlguiding's national staff team and is responsible for ensuring that the work they do follows the direction agreed by the trustees. The team is spread across several sites.

- Girlguiding Headquarters in London.
- Our activity centres in Hampshire, Sussex, Lancashire, Derbyshire and London.
- Trading Service in Altrincham, Cheshire.

## Governance

Girlguiding UK is a member led organisation, established as a charity by Royal Charter in 1922. We are led by our board of trustees, which includes our chief guide and our membership is represented by our Council members.

For more information on our trustees, council and Chief Guide team see:

[How we are run](#)

For more information on our accounts see:

[2019 annual report and financial statements](#)

[Our profile on the Charity Commission website](#)

# The role

## Overall purpose

- To order, prepare and cook food for guests at the centre, including those on events, in accordance with agreed menus and procedures.
- To maintain a safe, clean working environment and to deputise for the Head Chef in their absence, by ensuring sufficient stock is ordered and the kitchen and associated staff members are managed effectively.
- To provide our guests with a first-class dining experience in terms of quality and presentation of meals.

## Main areas of responsibility

- To prepare meals in accordance with prescribed recipes and procedures for all guests across the centre as required. This includes guests staying in the self-catering buildings, on campsites, or attending special events.
- To understand allergens and provide alternative meals for all special dietary requirements.
- To ensure that high standards of cleanliness and hygiene are consistently maintained, ensuring equipment is clean, safe and meets the relevant Health & Safety standards as minimum.
- To carry out daily Health & Safety procedures such as stock rotation, food checks, temperature testing, opening & closing procedures and maintaining the appropriate records.
- To supervise meal service in the dining room and ensure a high standard of customer care, being available to answer guest queries regarding dietary needs.
- To maintain a high level of personal hygiene and wear appropriate uniform and PPE.
- To report any issues or faults to the Head Chef and/or record them in the maintenance book.
- To attend and participate in any staff trainings and meetings as required.

## Additional information

- To undertake any other duties that may reasonably be required to fulfil the duties of this post.
- The hours of this post are flexible and vary in line with the business of the centre. As the centre is open 7 days a week, the post holder may be required to work mornings, nights, weekends, and bank holidays.

# The person

Criteria	Assessment A, I, T	Essential or Desirable
<b>Skills</b>		
Good verbal and written communication skills	A, I	Essential
Excellent organisational skills	I	Essential
Ability to prioritise workload with minimum supervision	A, I	Essential
Ability to work effectively as part of a team to complete day-to-day tasks and achieve deadlines	A, I	Essential
Ability to work under pressure, as an individual, in order to meet multiple deadlines	A, I	Essential
Catering qualification such as City & Guilds or NVQ2-3 or currently working towards achieving this	A	Essential
IEH Level 2 award in food safety in catering	A	Desirable
A valid First Aid certificate	A	Desirable
<b>Experience of</b>		
Experience of catering for guests of all ages	A, I	Essential
Experience of catering for corporate/professional groups	A, I	Desirable
Experience of catering for large groups	A, I	Desirable
<b>Knowledge</b>		
Good general Health & Safety knowledge, specifically related to safe systems of work, food hygiene and working in a catering facility	A, I	Essential
Understanding of dietary needs, allergens & related catering options	A, I	Essential

\*A = Application Form   I = Interview   T = Test



# Employment details

## Contract type

This post is a casual contract for zero guaranteed hours. However, the post holder will at times be required to work additional hours - including evenings and weekends - for which time off in lieu (TOIL) will be available.

## Location

You will be based at Foxlease Clay Hill, Lyndhurst, Hampshire SO43 7DE. Occasionally you may be required to perform your duties from other Girlguiding premises within a reasonable travelling distance of this location. You may be required to travel inside the UK on the business of the charity.

## Salary

The salary for the position is £11.86 per hour plus £0.38 per hour Location Allowance (LA).

## Holiday entitlement

25 days of paid holiday per year plus bank holidays. This increases after one year of service to 26 days, and then a further one day for every year of service up to a maximum of 30 days after five years of service. This is pro rata for part time and fixed term employees.

## Medical and criminal records check

Upon successful appointment you will be required to complete a confidential occupational health questionnaire so we can consider our ability to make any reasonable adjustments where advised.

In addition, certain roles in Girlguiding are judged as exempt under the Rehabilitation of Offenders Act 1974. Where applicable, you may be subject to a Disclosure & Barring Service (DBS) check by the Disclosure & Barring Service and employment is subject to satisfactory receipt of these.

# How we value our people

## Family friendly policies

Our Family Friendly Policy includes maternity, partner / paternity, adoption and shared parental leave and an enhanced maternity scheme.

## Pregnancy at work

We're a member of Tommy's Pregnancy at work. The scheme helps to provide you, as a pregnant employee, and your manager, with the information and support you need to ensure a well-informed working pregnancy.

## Flexible Working

We're committed to supporting you to achieve a good work-life balance and offer a number of flexible working options - wherever we reasonably can.

## Flexi time

Flexi time applies where you accrue additional hours to complete pieces of work. Time accrued in one quarter can be taken by the end of the following quarter.

## Time off in lieu (TOIL)

TOIL applies where the requirement to work is known, recorded and approved ahead of it occurring e.g. a committee meeting, an event etc. Time accrued in one quarter can be taken by the end of the following quarter.

## Leave (Holiday)

Annual leave is 25 days a year and increases by one day for every year of service up to 30 days. You can buy up to five more days' holiday a year through our flexible benefits package.

## Girlguiding or Other Volunteer Leave

Choose to take either Girlguiding or other Volunteer leave, or a mix of the two, up to five days in a calendar year.

## Career break

With three years' service you can apply for a career break of between three months and one year.

## Pension

Join our Group Personal Pension scheme from your first day of employment - you contribute 5%, and we contribute 10%. We'll automatically enrol you into our Workplace Pension Scheme - you contribute 5% and we contribute 3%.

## Life Assurance

We provide two times your pensionable salary if you die. If you're in our Group Personal Pension Scheme or the Workplace Pension Scheme, your next of kin receive four times your pensionable salary. Eligibility is while you are employed with us and up to age 70 years.

## Interest free season ticket loan

On completion of probation, you can take out an interest-free season ticket loan up to a maximum of £10,000 a year.

## Cycle to Work scheme

We offer the opportunity to hire a bike and accessories from a minimum of £100 to a maximum of £1,000.

## Assisted study

We're committed to continual learning and development and recognise that it's essential you have the skills you need to help us achieve our strategic objectives.

## Professional subscriptions

On completion of probation, you can apply for reimbursement for one annual professional subscription relevant to your role.

## Employee Assistance Programme (EAP)

Our EAP is free and confidential, offering independent help, information and guidance to you and your immediate family 24/7. It also offers up to eight counselling sessions.

## Healthcare

You'll be able to participate in an employer paid Healthcare Cash Plan. The plan provides cash to part cover costs of medical, dental and optical care.

## Flu vaccination

We offer an annual flu vaccination to all staff.

## Eyesight tests

On completion of probation, and where you regularly use a laptop for work, you're eligible for a free eyesight exam every two years. And we'll contribute £55 towards spectacles.

## Gym discounts

Discounts offered at over 3000 gyms, health clubs, leisure centres, and yoga studios.

## Retail discounts

You get a 10% discount on goods at our Girlguiding shop, and 20% discount at our training and activity centres; along with a range of retail, entertainment, and other discounts.

## Flexible benefits

We recognise that a diverse workforce means that some benefits appeal more to some staff than to others, and so we've introduced a degree of flexibility on individual choice of benefits. You'll have quick and easy access to benefits via an app.

## Salary exchange

We're extending salary exchange across more of our benefits and you'll be able to benefit from the tax savings.

## Contractual status of our benefits

Benefits do not form part of the contract of employment and are subject to change at the discretion of the organisation.

# How to Apply

Please submit your CV by email. A diverse workforce is important to us, and for this reason, we request that you complete our [diversity monitoring form](#), which is kept entirely separate from the recruitment process. The closing date is **Monday 30 May 2022 at 9am**. Please return by email to [hr@girlguiding.org.uk](mailto:hr@girlguiding.org.uk).

We ask that you submit your CV as soon as possible as we reserve the right to close vacancies at any time, when we have received sufficient applications.

Candidates shortlisted will be invited to attend interviews in week commencing **Monday 6 June 2022**. Interviews will be held at Foxlease, Clay Hill, Lyndhurst, Hampshire SO43 7DE.

Unfortunately, we are unable to give feedback to candidates not shortlisted for interviews. We do provide verbal feedback upon request to candidates interviewed.

Girlguiding values the differences that a diverse workforce brings and is committed to inclusivity, and to employing and supporting a diverse workforce. Girlguiding is proud to be part of the Stonewall Diversity Champions programme, a member of the Business Disability Forum, and a member of Time to Change. While Girlguiding's young members may be women only, our staff team is mixed gender. We welcome applicants from all backgrounds.