**Evaluation by
event volunteer **

**Thanks for coming to [event name].** **We’d love to hear your feedback to help us improve future events.**

**This should take about [00] minutes to fill out.**

**Why we’re collecting your information**

*[Only use a ‘Why we’re collecting your information’ and privacy statement if you’re collecting personal data]*

Girlguiding is asking for your personal information on this form so we can [project/event aim]. We’re looking at [purpose of survey], so we can [intended change/improvement].

**Privacy statement**

For more information on how and why Girlguiding uses your personal data, including how long we keep it, your rights, and how you can contact us, please read [our full privacy notice](https://www.girlguiding.org.uk/privacy-notice/).

**Before the event**

**1. How did you hear about [event name]?** (Place an ‘x’ in your answer)

|  |  |
| --- | --- |
|  An email from Girlguiding |  Another volunteer told me |
|  Social media |  Word of mouth |
|  Other (please tell us):  |

**2. Have you been to [event name] before?** (Place an ‘x’ in your answer)

|  |  |  |
| --- | --- | --- |
|  Yes, as a participant |  Yes, as a volunteer |  No |

**3. Why did you decide to volunteer?** (Place an ‘x’ in your answer)

|  |  |
| --- | --- |
|  I’ve been before and enjoyed it |  It sounded fun/interesting |
|  To develop my skills |  To network with other members |
|  My unit wasn’t going, and I wanted to go to the event in some capacity |
|  Other (please tell us):  |

**During the event**

**4. On a scale of 1 to 5, with 1 being poor and 5 being excellent, how would you rate the booking process?** (Place an ‘x’ in your answers)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **1** | **2** | **3** | **4** | **5** |
| The overall process |  |  |  |  |  |
| The information received before the event |  |  |  |  |  |
| The transport provided to and from the event |  |  |  |  |  |
| The information received during the event |  |  |  |  |  |
| The registration process at the event |  |  |  |  |  |

**5. On a scale of 1 to 5, with 1 being poor and 5 being excellent, how would you rate the facilities?** (Place an ‘x’ in your answers)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **1** | **2** | **3** | **4** | **5** |
| The catering |  |  |  |  |  |
| The toilet facilities |  |  |  |  |  |
| The shower facilities |  |  |  |  |  |
| The accessibility of the venue |  |  |  |  |  |

**6. On a scale of 1 to 5, with 1 being poor and 5 being excellent, how would you rate the activities?** (Place an ‘x’ in your answers)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **1** | **2** | **3** | **4** | **5** |
| The accessibility of the activities |  |  |  |  |  |
| The on-site adventurous activities |  |  |  |  |  |
| The inflatable activities |  |  |  |  |  |
| The creative art activities |  |  |  |  |  |
| The science activities |  |  |  |  |  |
| The pamper zone |  |  |  |  |  |
| The drop in workshops/activities |  |  |  |  |  |
| The overall event feel |  |  |  |  |  |

**7. What volunteer role did you have?**

|  |
| --- |
|  |

**8. Do you have any specific feedback on your role and/or your team’s role?**

|  |
| --- |
|  |

**9. What do you think we could do to improve future events?**

|  |
| --- |
|  |

**10. On a scale of 1 to 10, with 1 being not at all likely and 10 being extremely likely, how likely are you to recommend volunteering at [event name] to another volunteer?** (Place an ‘x’ in your answer)

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** | **8** | **9** | **10** |
|  |  |  |  |  |  |  |  |  |  |

**11. Is there anything else you’d like to tell us about [event name] that’s not included in the above?**

|  |
| --- |
|  |