



Talk to the child



Talk to the parents



Talk to the volunteer



Call the police



Call the Safeguarding team at HQ



Speak to the unit leader



Call the commissioner



A Brownie tells you that she has a secret she is not meant to tell anyone.



**A Guide has arrived in tears
because her friends have
been nasty to her at school.**



You smell alcohol on a parent when they pick up their daughter.



**You see a leader sharing
pictures with a girl
on Instagram.**



**A leader has been shouting
at a girl and she has
started to cry.**

A young member has begun showing particularly affectionate behaviour towards a unit helper.

At a Guide camp, one of your young leaders seems very unsettled. She is anxious, miserable and withdrawn.

A volunteer has reported to you that she is concerned about the inappropriate language used by one of the Brownies.

A young member is consistently displaying behaviour that is difficult to manage.

The home contact for a day trip is now unavailable to do it, one of the girl's parents offers to be the home contact. As it is an emergency, the leader decides this will be fine.



Two of the unit helpers do not turn up to help, so it's only you and the unit leader tonight. The leader says it's fine and you go ahead with the meeting anyway, even though you know there's not enough adults.



You find out that an individual who works at the local school where you hold your unit meeting is being investigated for sex offences.



You receive an angry phone call from the parent of a Guide in your unit, who says her daughter is being bullied at Guides.



A parent is becoming increasingly aggressive and intimidating towards a member of the unit team and won't leave the meeting place.